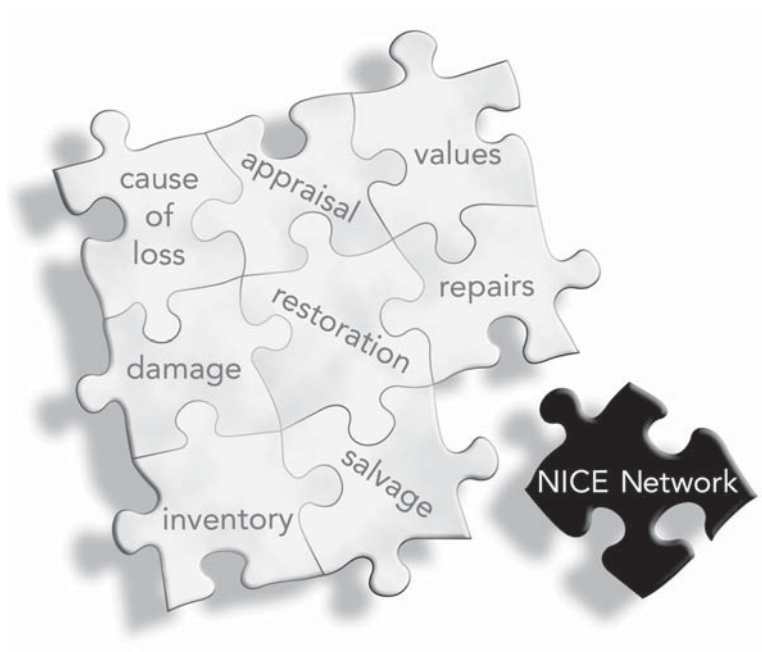


# NICE NETWORK

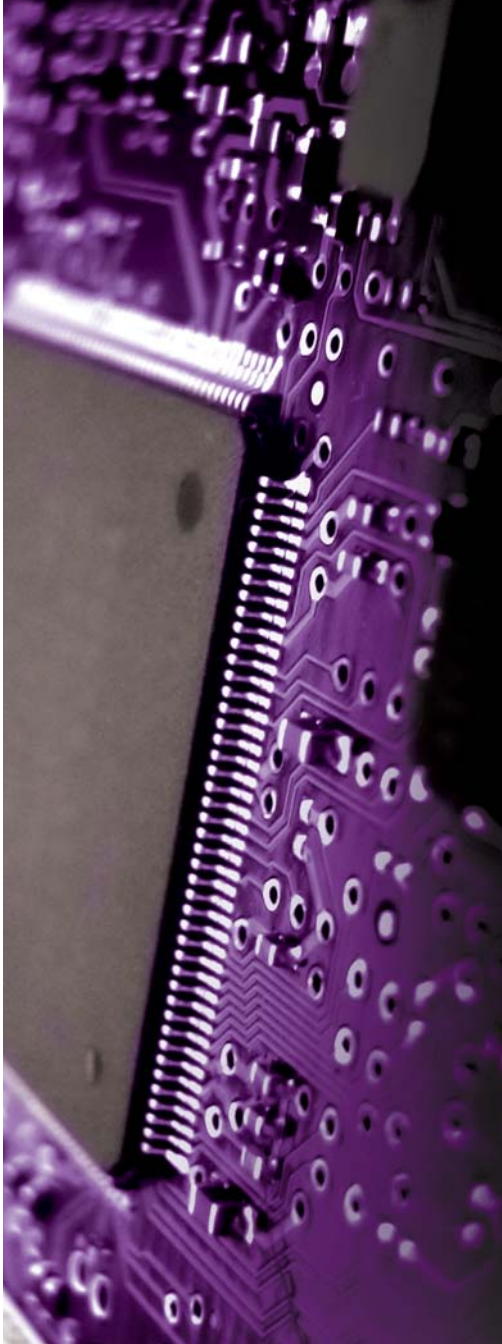


*solving the puzzle of high value equipment claims*

## about us

NICE Network provides prompt response to the evaluation needs of high value equipment losses, providing timely research and communications to expedite the verification and documentation of equipment claims.

NICE Network's trained staff consistently provides a level of professional service that earns customer trust and results in a prompt claim settlement.



## resources & expertise

Utilizing a nationwide network of technical resources, NICE Network responds to the ever-changing demands of high value equipment claims. NICE Network has the efficiencies and expertise to evaluate a variety of losses from a single computer to a large inventory of business and/or industrial equipment.

## professionalism

NICE Network's staff responds immediately to your claim evaluation needs, providing prompt response with timely communications and reports. NICE Network has no conflict of interest regarding the claim and will provide an objective assessment of the scope of loss and reasonable repair/replacement options.





## types of losses

- Lightning
- Fire & water
- Electrical power disturbance
- Theft & vandalism
- Virus & hacker
- Mechanical breakdown
- Transit & air freight

## equipment

- Computers, networking & peripheral equipment
- Copiers & office equipment
- Medical, test & laboratory equipment
- Manufacturing & production equipment
- Software & data/media
- Telephone & voice mail systems
- Broadcast television & radio equipment
- Professional audio/video & print equipment
- HVAC, energy management & automated control systems



## distinctive advantages

### **Experience & Expertise**

Since 1989, NICE Network has developed an excellent reputation working with the nation's largest insurance and transit companies who entrust NICE Network to help evaluate their equipment claims.

### **Practical & Cost Effective**

Over 95% of NICE Network's loss assignments are handled over the phone by working with the insureds and vendors and completing the necessary market research and claim evaluation.

If necessary, other local vendors, contract technicians and authorized repair centers will be utilized and/or NICE Network's staff will go onsite when requested.

We provide a cost effective service for handling smaller losses, and unique claims experience and expertise for larger more complicated losses.

### **Good Communications & Proactive Claim Evaluations**

NICE Network's well designed file management and quality control system ensures prompt response, good verbal and written communications with insureds and adjusters, proper file documentation and proactive claim evaluations.

## services nationwide

- Confirm inventory & configuration of damaged equipment
- Verify apparent cause & scope of damage
- Research current new & used market values
- Evaluate cleaning, repair & replacement options
- Serve as the appraiser or umpire for dispute resolution
- Assess potential salvage value



## contact us

To learn more about NICE Network's nationwide services and expertise, please visit our website or call to discuss your particular needs.



**Nationwide Corporate Office**

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